



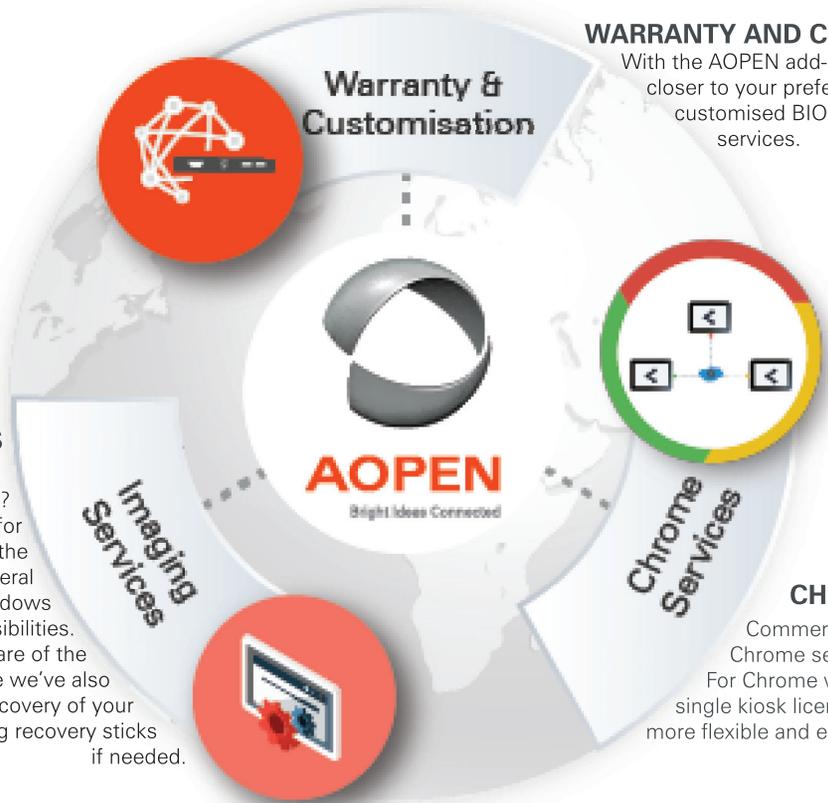
AOPEN

Bright Ideas Connected



AOPEN SERVICES - WELL BEGUN IS HALF DONE

AOPEN Services that fit your commercial solution. Our objective is to optimise the product life cycle through value-added services for our customers, while promoting the integration of business services.



WARRANTY AND CUSTOMISATION

With the AOPEN add-on services we bring our devices closer to your preferred solution. We create a customised BIOS and offer advanced warranty services.

IMAGING SERVICES

Looking for an easier installation? AOPEN will create an image for your devices in order to speed up the installation process. General and customised Windows images are among the possibilities.

AOPEN will take care of the pre-imaging and of course we've also thought about the recovery of your device, by providing recovery sticks if needed.

CHROME SERVICES

Commercial Chrome devices have custom Chrome services.

For Chrome we offer white glove service, CDM and single kiosk licences. These are of great value for a more flexible and easier installation.

IMAGING SERVICES

GENERAL WINDOWS IMAGE

AOPEN provides you with general Windows images. We work with Windows 10 IoT, because this OS serves the general demand in the market today. This hardened image is optimised for digital signage and based on our many years of experience. This general image is developed for: digital signage, surveillance and analytics, kiosks/ vending, corporate communication and POS. If you prefer a custom image, this is possible.

PRE-IMAGING SERVICE

Our pre-imaging service makes sure a general, custom, multi-bundle or your own image will be installed on your devices. This enables you to divide your time elsewhere.

CUSTOM IMAGE

AOPEN provides an operating system adapted to your wishes for your devices. This means you don't have to install, configure and optimise the Operating System for each device. Furthermore, this image will not change prior to your approval and/or request. The result is a reliable, time- and cost saving OS for your system.

MULTI-BUNDLE IMAGE

Our multi-bundle image is an optimised Windows 10 IoT image with multiple applications for digital signage and surveillance. The only thing left is selecting the software package you want to install.

WINDOWS RECOVERY STICK

In the unlikely case a system crashes, a recovery stick can easily reset the system to its default settings. A recovery stick contains the Operating System as it was during production and makes sure your system will be recovered in approximately 10 minutes after restarting it.

CHROME SERVICES

SINGLE KIOSK LICENCE

The single kiosk licence is very similar to the CDM licence. It is however, less expensive because it's not possible to configure any user policies.



WHITE GLOVE SERVICE

The white glove service allows our clients to relax and let AOPEN do all the hard work. This service delivers an instant device where you - as a figure of speech - only have to push the button to set everything in motion. Examples include enrolling your device in CDM, Updating your device to the latest OS update, wireless network configurations and many more.

CDM LICENCE

The Chrome Device Management licence is useful when you need to execute certain features on your Chrome device from a distance. You can control the application that is running, monitor device statuses and initiate a full lockdown. AOPEN can provide you with the CDM licences.



WARRANTY & CUSTOMISATION

EXTENDED WARRANTY

Because we believe in the quality and reliability of our products, we offer our clients an extended warranty service. With the extended warranty, we make sure that if something happens to your device we provide you with all the necessary help without any extra charge, within terms and conditions.



CUSTOMISED BIOS

To make the installation of our devices easier, we are able to provide you with default settings in the BIOS of your hardware. The settings are completely tailored to your wishes and can vary from pre-set passwords, memory size, company logo during POST (Power On Self Test) and many other other settings to personalise your device.